USER GUIDE

SIXT4 60

EN

Sagemcom

DEAR CUSTOMER

You have just acquired a new generation Sagemcom telephone and thank you for placing your confidence in us.

This device has been manufactured with the utmost care. If you should have difficulties in operating it, we recommend that you consult this user manual or contact the Sagemcom Support Team on **0845 0900 316***.

You can also find information on the following site :

http://www.sagemcom.com

For your comfort and safety, we urge you to carefully read the paragraph « **Recommendations and safety instructions** » of the warranty card included in the pack.

CE

The CE label confirms that the product complies with the 1999/5/EC regulations of the European Union Parliament regarding wireless systems and telecommunications.

The declaration of compliance may be looked up on the **http://support.sagemcom.com** site or can be obtained from the following address:

Sagemcom Documents SAS
250, route de l'Empereur
92848 Rueil-Malmaison Cedex - France

*: available only for United Kingdom (3.95 pence per minute from all fixed lines, tariff cost effective from 01/09/2009)

Summary

Presentation of the telephone 5
- The base 5
- Handset 6
- Navigator 6
- Installing the telephone 7
- Getting started with the telephone 7
- Adjustments to make before use 8
- Handset display 8

Menus 10
- Quick reference 10
- How to navigate among the menus 11

Call Management 12
- Make a call 12
- Answering a call 13
- Ending a call 14
- Enable MUTE function 14
- Disable MUTE function 15
- Checking your voice mailbox 15
- Inserting a pause (while dialling) 15
- Two outside calls 16

Call Log 19
- Calling Line Identification Presentation (CLIP) 19
- Received/Missed call log 19
- Dialled call log 21
- Calling back a number in your call list 22

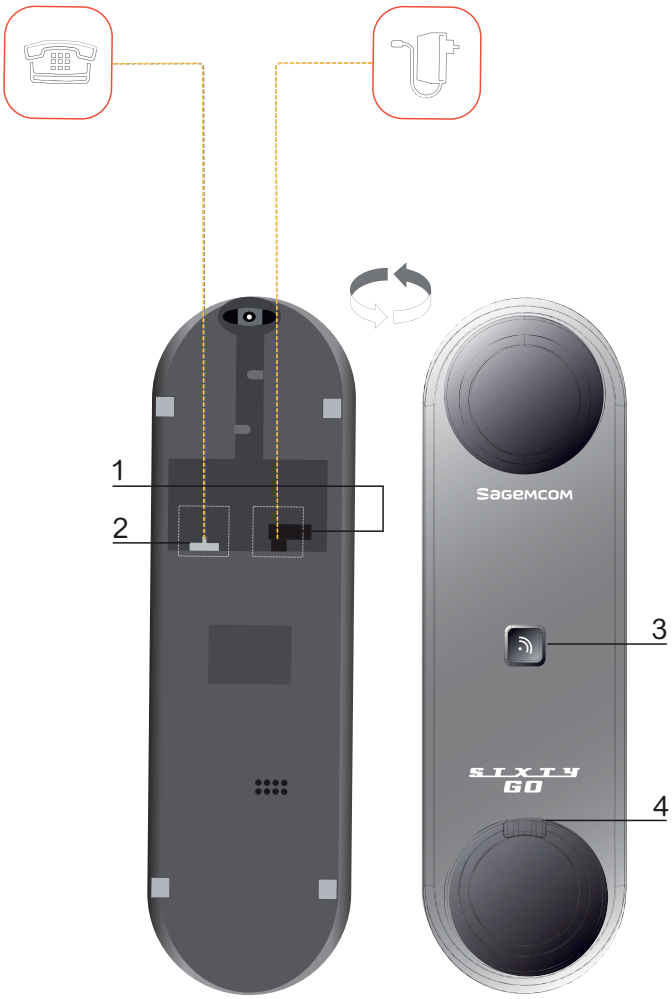
Phonebook 23
- Create / Save an entry 23
- Calling a contact from your phonebook 24
- Display a contact 25
- Directory capacity 26

Using the multi-handset capabilities 26
Intercom Call 26
Answering an internal call 27
Customising the handset 29
Select the ring tone (internal / external) 29
Handset ringer level 30
Setting up the silent mode 31
Activating/deactivating the warning beeps 32
Modifying the language 33
Handset naming 34
Choose the home screen 35
Answer calls automatically 36
Assigning a shortcut 37
Key lock 38
Key unlock 38
Setting the date and time 39
Setting the time 39
Setting the date 40
Hour format (12H/24H) 41
Date format 42
Setting the alarm 43
Advanced Settings 45
Association of other handsets with your base 45
Restoring the handset / base Default Settings 46
Deleting a handset 47
Modifying the dialing mode 48
Flash timing 49
Modifying Base master PIN code 50
Batteries Safety Precautions 51
General Product Care 51
Changing The Batteries 51

Troubleshooting 51
Auto-diagnostics 52

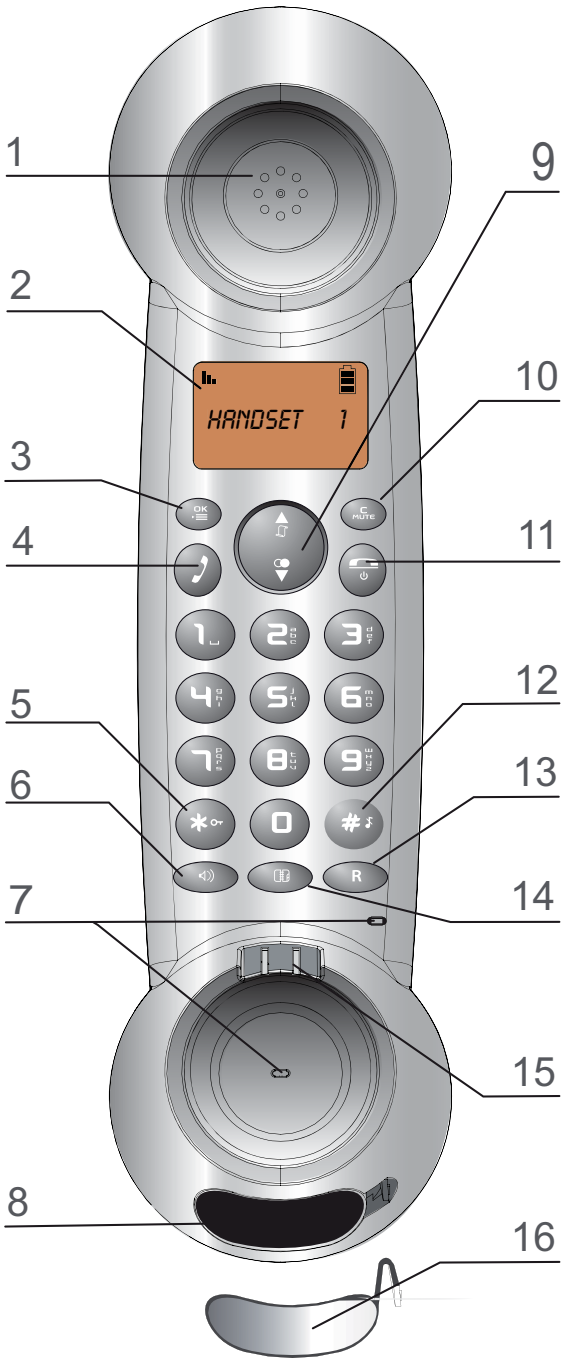
PRESENTATION OF THE TELEPHONE

The base



1	Power socket
2	Telephone socket
3	Paging button - Short press : find handset (Paging). - Long press : handset pairing mode.
4	Handset charging contacts

Handset



1	Earpiece
2	Screen
3	Access the menu / Validation
4	Accept call / Access to outgoing call list (Bis) (Press and hold from the home screen)
5	Activate / Deactivate keypad lock (Press and hold)
6	Activate / deactivate handsfree mode
7	Microphone
8	Battery compartment
9	▲ : Access to the caller list ▼ : Access to outgoing call list (Bis)
10	Activate/ Deactivate the microphone (during a call) / Cancel the action / Return to previous menu
11	Finish call / Return to previous menu
12	Mute / Unmute ring tone (Press and hold)
13	R key : Manage multiple calls
14	Access phonebook
15	Handset charging contacts
16	Battery cover

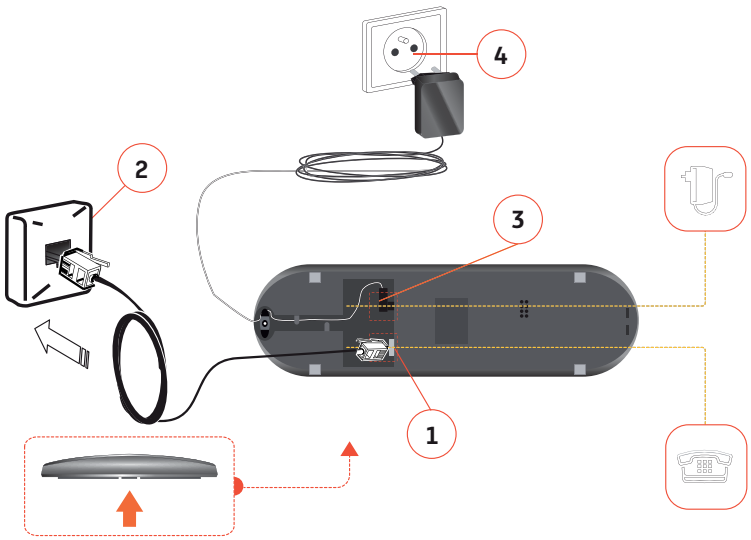
Navigator

- **From the Home screen:** Access to the caller list.
- **On the menu:** Navigation key up.

- **From the Home screen :** Access to outgoing call list (Bis).
- **On the menu** : Navigation key down.

Installing the telephone

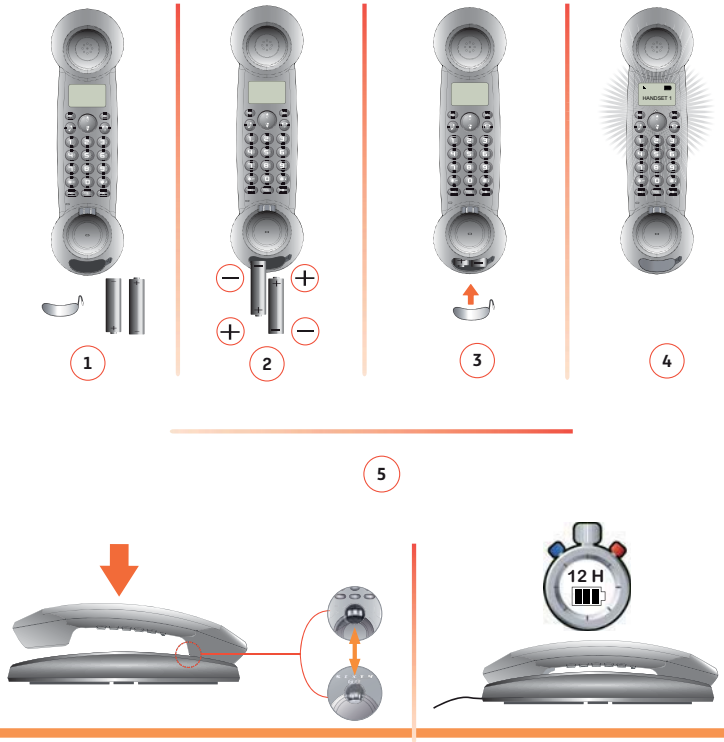
1. Plug the phone cable into the socket of your Sixty Go base.
2. Connect the other end of the cable with the phone wall socket.
3. Connect the power adapter cord to the underside of the base.
4. Connect the power adapter plug to the wall socket.



Getting started with the telephone

1. Take the batteries provided in the packaging.
2. Insert the batteries according to their polarities.
3. Close the battery compartment.
4. The screen turns on.
5. Place your handset on its charger and fully charge the batteries.

Charge your telephone for **12 hours** prior to first use.

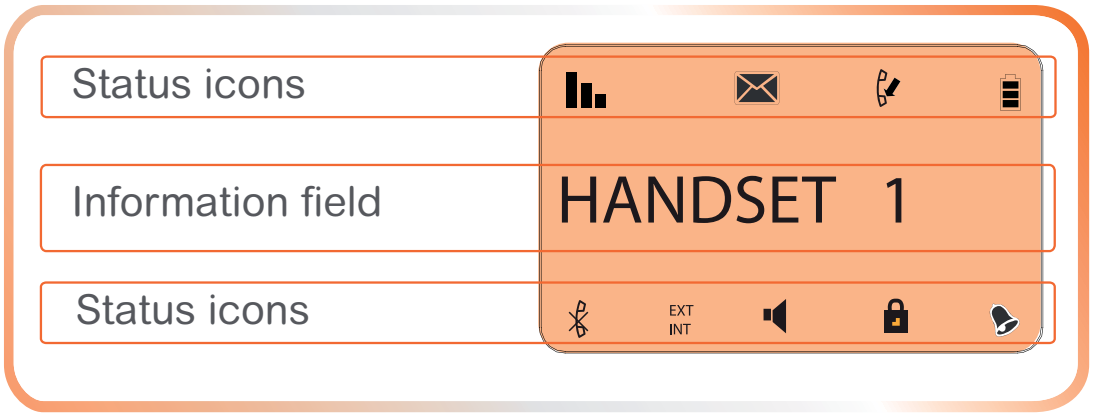


IMPORTANT If your handset batteries are empty leave the handset in the charging unit for at least 10 minutes. You will then be able to switch it on again.

Adjustments to make before use

At first startup, the default language of your phone is «**FRANÇAIS**» » and the duration of the flash is «**MOYEN**».
To modify flash duration, see section **"Flash timing" page 49**.
To set the phone language, see section **"Modifying the language" page 33**.

Handset display



Status icons

	Signal DECT : Flashes when the handset is out of range or when the base is disconnected from power.		Handsfree activated
	Missed Call		**Charging status icon** Fixed : batteries are full. Blinks : charging in progress. Fixed : batteries are low.
EXT	- Fixed : receiving an external call - Blinks : external call in progress		New voice messages
INT	- Fixed : receiving an internal call - Blinks : internal call in progress		Keypad locked
	Silent mode activated.		Alarm set

Information field

88.. ABC...	**In standby :** the name of the handset or the time + the number of the handset (see section « **Choose the home screen** », **page 35**). During a call : - the caller's number In the menu : - the name of the menu / of the function

MENUS

Quick reference

CALL LIST

- ADD TO PB
- DELETE
- DELETE ALL
- DETAILS
- CATEGORY

PHONEBOOK

- ADD
- VIEW
- EDIT
- DELETE
- DELETE ALL
- PB STATUS

BS SETTINGS

- DELETE HS
- DIAL MODE
- FLASH TIME
- CHANGE PIN

HS SETTINGS

- ALARM
- RING SETUP
- TONE SETUP
- LANGUAGE
- RENAME HS
- HS DISPLAY
- AUTO ANSWER
- DATE & TIME
- DIRECT MEM.

REGISTRATION

RESET

How to navigate among the menus

To navigate among the menus, use the keys: , , (▲) and (▼).

Step 1: accessing a menu

- Press .

Step 2: selecting a menu / a sub-menu

- Select "the desired menu" use the keys (▲) or (▼).
- Confirm by pressing the key .

Step 3: selecting a function

- Select "the desired function" use the keys (▲) or (▼).
- Confirm by pressing the key .
- Modify the parameter.
- Confirm by pressing the key .

Example : how to use the menu to change your handset ring tone (paragraphe « **Select the ring tone (internal / external)** », **page 29**).

Go to the menu *HS SETTINGS → RING SETUP*

Step 1: accessing a menu

1. Press .

Step 2: selecting a menu

2. Select " *HS SETTINGS* " using the (▲) or (▼).
3. Press .
4. Select " *RING SETUP* " using the (▲) or (▼).
5. Press .
6. Select " *EXT. RING* " (or " *INT. RING* ") using the (▲) or (▼).
7. Press .

Step 3: selecting a function

8. 10 melodies are available : " *MELODY 1* "… " *MELODY 10* ".
   Select the “desired melody” using the (▲) or (▼).
9. Press key to confirm your selection.

CALL MANAGEMENT

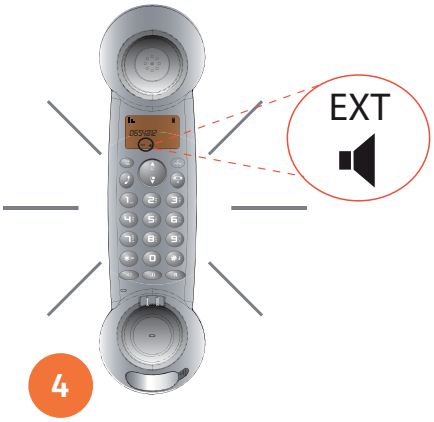
Make a call

Handsfree mode

Enter the phone number

Press the key

Press the key

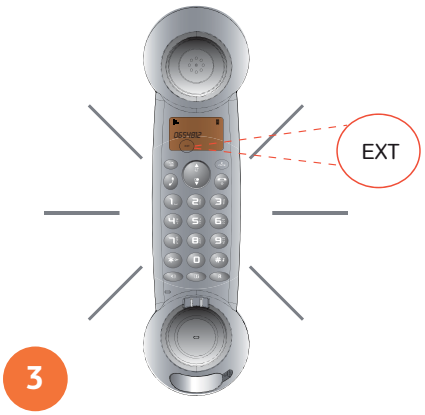


The icons are displayed

Normal mode

Enter the phone number

Press the key



The icon is displayed

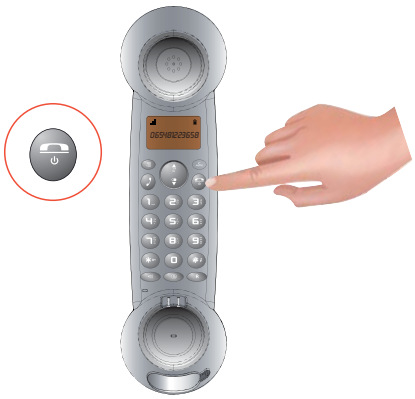
NOTE! During a phone call you can activate or deactivate the handset loudspeaker by pressing the key .

Answering a call

Press the key to answer the call

NOTE! You can adjust the volume of your handset earpiece by pressing ▲ or ▼ key anytime during a conversation.

Ending a call



To end a call press the key

Enable MUTE function

Press the key

The message is displayed

Disable MUTE function

Press the key

Checking your voice mailbox

If you have received a new voice mail message, the icon ✉ is displayed on the screen.

NOTE!

To use this feature you need to set up your voice mailbox.
Please refer to section "**Assigning a shortcut**", **page 37**.

1

New message(s) on your voice mailbox

2

Hold down the key (or the key 2 or the key 3)

- The number of the voicemail is automatically dialed.
- Follow the instructions

Inserting a pause (while dialling)

You can insert a pause while dialling a phone number if you want to wait before actually ringing.

While dialling the number you want to call, press and hold the key 0 to insert the pause : the display shows a ''*P*''.

Two outside calls

Accepting a second call whilst being in another call

A beep is emitted by your operator to inform you that a second call is on hold.

Press the key

Press the key

Your first contact is put on hold and you can talk with the second caller.

Making a second call whilst being in another call

Press the key

Dial the number to be called

The call in process is then put on hold and you can talk with the second caller.

Switching from one call to an other

Press the key

Press the key

The call in process is then put on hold and you can take the second call back.

Ending one of the two calls

Press the key

Press the key

The call in process is then ended finally and you take the second call back.

To set up a 3-way conference (the 2 calls and yourself)

Press the key

Press the key

You can then talk with the 2 contacts at the same time.

NOTE!

To end the 3-way conference, press the key .

CALL LOG

Calling Line Identification Presentation (CLIP)

This CLIP phone stores and displays CLIP information provided by your local telephone company. If you have not subscribed to CLIP service or if the caller number is suppressed, the display shows “unknown”.

NOTE!

Display of numbers not available :

- *UNAVAILABLE* : you are not in same area as your contact.
- *WITHHELD* : your contact does not want his number to be displayed.

Received/Missed call log

Consulting a missed call

The icon is displayed

Press the key

The name and / or call number is displayed

NOTE!

Missed calls are indicated by the icon in the incoming call log.

Consulting a received call

The list contains the numbers of the last 10 calls received.

Press the key

The name and / or call number is displayed

Scroll through the list of stored numbers

Select the desired menu

ADD TO PB	Save the number in your phonebook.
DELETE	Delete the selected log entry.
DELETE ALL	Delete all the numbers in the list.
DETAILS	Display the date and the time of the reception of the selected call.
CATEGORY	Define the category of calls to be displayed in the call log list : all calls or missed calls.

NOTE!

If the number of this caller exceeds 12 digits. Press to view the complete number.

Dialled call log

The dialled call log presents the calls you made (max. 5 last calls).

Press the key

The name and call number are displayed

Scroll through the list of stored numbers

Select the desired menu

ADD TO PB	Save the number in your phonebook.
DELETE	Delete the selected log entry.
DELETE ALL	Delete all the numbers in the list.

Calling back a number in your call list

Press the key

Select the contact or number

Press the key

PHONEBOOK

You can store 20 phonebook entries (24 digits and 12 characters) in your phonebook.

Create / Save an entry

Go to the menu

Select *PHONEBOOK*

Confirm with the key

The message *EMPTY* is displayed

Select *ADD* and confirm with the key

.

Specify the required information by confirming at each step with

.

NAME	Enter your contact's name.
NUMBER	Enter his number.
MELODY	Select a melody.

Calling a contact from your phonebook

Press the key

Select the contact to call

Press the key

Display a contact

Go to the menu

Select *PHONEBOOK*

Confirm with the key

Select the desired contact

Select *VIEW*

Confirm with the key

Phonebook functions	
ADD	Add a new contact
VIEW	Display a contact
EDIT	Modify a contact
DELETE	Delete a contact
DELETE ALL	Delete the entire phonebook list
PB STATUS	Display the number of existing contacts compared to the phonebook maximum capacity.

NOTE!

If the contact's number exceeds 12 digits, use the keys OK or C MUTE to display all the digits.

Directory capacity

Your directory has a capacity of 20 contacts.

When the memory is full, the message « *PB FULL* » is displayed and you cannot add any new contact.

USING THE MULTI-HANDSET CAPABILITIES

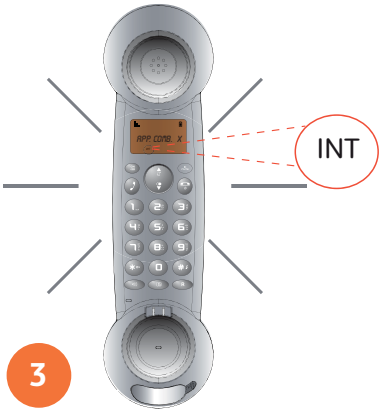
These functions are used for handset management when two or more handsets are registered on the same base.

Intercom Call

Your installation has two handsets

Press the key

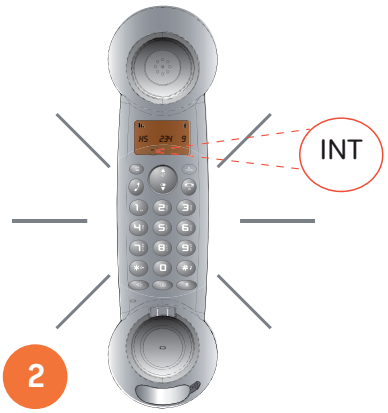
Enter the desired handset number or press the 9 key if you want to call all handsets.



"*CALLING HS X*" appears on the screen (x is the number of the handset called) and **"INT"** flashes.

Your telephone installation has more than two handsets

Press the key



The icon "*HS* " on the screen followed by the numbers of all registered handsets is displayed .

Enter the desired handset number or press the 9 key if you want to call all handsets.

Answering an internal call

Press the key

"*CALL FR HS*" followed by the calling handset number is displayed on the screen and " **INT** " flashes.

Making conference calls (3-way conversation)

You can connect one external call to two handsets registered at the base station. To set up a telephone conference from an external call :

Call your correspondent

Press the key.
The icon is displayed.

Select *INTERCOM* then validate

Enter the internal call number
(Handset A)

The icons are displayed

Wait until the internal user
answers (Handset B)

Press and hold
(Handset A)

CONFERENCE is displayed

CUSTOMISING THE HANDSET

Select the ring tone (internal / external)

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *RING SETUP* then confirm with the key

Select *INT. RING* (or *EXT. RING*) then confirm with the key

Select the ring tone of your choice using ▲ or ▼.

Confirm with the key

Handset ringer level

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *RING VOLUME* then confirm with the key

Use ▲ or ▼ to select the volume level

Confirm with the key

Setting up the silent mode

Enabling the silent mode

Press and hold the key

The icon is displayed

Disabling the silent mode

Press and hold the key

Activating/deactivating the warning beeps

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *TONE SETUP* then confirm with the key

Select the desired parameter:
KEY TONE
BATTERY TONE
OUT OF RANGE

Confirm with the key

Select the desired parameter:
ON (activate the selected option)
OFF (deactivate the selected option)

Confirm with the key

Modifying the language

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *LANGUAGE* then confirm with the key

Use ▲ or ▼ to choose the desired language

Confirm with the key

Handset naming

The default name of the handset is " *HANDSET N* " where *N* is the number of the registered handset.

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *RENAME HS* then confirm with the key

Use the keypad to enter the new name (up to 10 characters)

To delete wrong input if necessary, press the key

Confirm with the key

Choose the home screen

The default home screen is the name of your handset.

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *HS DISPLAY* then confirm with the key

Choose the desired display using keys ▲ or ▼

HANDSET NAME	to display the name of the handset and its number on the home screen
TIME	to display the time and the number of the handset on the home screen

Confirm with the key

Answer calls automatically

This function allows you to answer a call simply by lifting the handset from its base.

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *AUTO ANSWER* then confirm with the key

Change the status using the keys ▲ or ▼

Confirm with the key

Assigning a shortcut

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *DIRECT MEM.* then confirm with the key

Choose the shortcut with the keys ▲ or ▼

Select the desired shortcut (*KEY 1* or *KEY 2* or *KEY 3*) then confirm with the key

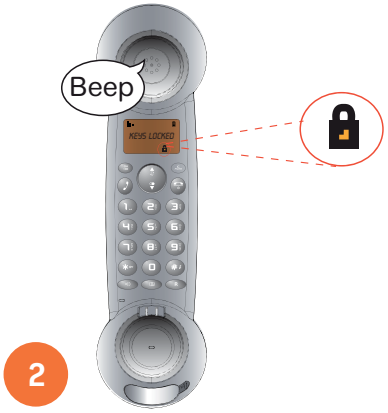
Press the key to delete any assigned number

Enter the desired shortcut number

Confirm with the key

Key lock

Press and hold the key



A beep is emitted by the handset and the icon is displayed

Key unlock

Press and hold the key

A beep is emitted by the handset and the icon disappears.

SETTING THE DATE AND TIME

Setting the time

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *DATE & TIME* then confirm with the key

Select *SET TIME* then confirm with the key

Confirm with the key

A screen displays the current hour.

To keep the time, press OK.

To change it, enter the new time in the *HH : MM* format (*24 HR*).

Setting the date

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *DATE & TIME* then confirm with the key

Select *SET DATE* then confirm with the key

Confirm with the key

A screen displays the current date

To keep the date, press OK.

To change it, enter the new date in *DD/MM/YY* or *MM/DD/YY* format.

NOTE! If you make a mistake while entering data, use keys ▲ or ▼.

Hour format (12H/24H)

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *DATE & TIME* then confirm with the key

Select *TIME FORMAT* then confirm with the key

Change the status using the keys ▲ or ▼ :

24 HR

12 HR

Press the key

Date format

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *DATE & TIME* then confirm with the key

Select *DATE FORMAT* then confirm with the key

Change the status using the keys ▲ or ▼ :

DD/MM/YY

MM/DD/YY

Press the key

Setting the alarm

Go to the menu

Select *HS SETTINGS* then confirm with the key

Select *ALARM* then confirm with the key

Change the status using the keys ▲ or ▼ :	
OFF	To deactivate the alarm
ON	To activate the alarm once

Enter the time at which you would like the alarm clock to sound: "*HH* - *MM*" and confirm with the key OK.

Press the key

Change the status using the keys ▲ or ▼ and press OK	
ON	To activate alarm repetition every 5 minutes
OFF	To deactivate Alarm repetition

The icon is displayed on the screen. Your alarm is now set.

ADVANCED SETTINGS

Association of other handsets with your base

1

Press and hold the pairing button on the base for 5 seconds (If no handset has been detected within a minute the pairing mode will stop and your base return to standby)

2

Go to the menu "*REGISTRATION*"

3

Enter the 4 digit base master PIN code (default 0000). Press OK

4

The screen will display the number of the handset that has been paired with the base

Restoring the handset / base Default Settings

1

Go to the menu "*RESET*"

2

Enter the base master PIN code (default 0000).

Press the key OK.

3

A screen displays a request to confirm.

Press the key OK.

Deleting a handset

1

Go to the menu

2

Select *BS SETTINGS* then confirm with the key

3

Select *DELETE HS* then confirm with the key

4

Enter the base master PIN code (default 0000).

Press the key OK

5

Select the handset number to be deleted using the keys ▲ or ▼

6

Press the key

Modifying the dialing mode

Most telephone systems use the tone dialling mode. However, you can use the pulse dialling mode:

Go to the menu

Select *BS SETTINGS* then confirm with the key

Select *DIAL MODE* then confirm with the key

Change the status using the keys ▲ or ▼.

TONE	Voice frequency
PULSE	Pulse

Press the key

Flash timing

If you connect your telephone to a private automatic branch exchange or use it in a foreign country, you may need to modify the flash duration in order to use your telephone correctly with regard to the following functionalities: outgoing 2nd call, incoming 2nd call, conference call.
Contact your administrator, who will supply the appropriate time period, and proceed to the new settings.

Go to the menu

Select *BS SETTINGS* then confirm with the key

Select *FLASH TIME* then confirm with the key

Select "*SHORT*", "*MEDIUM*" ou "*LONG*"

Press the key

SHORT	Spain, United Kingdom, Italy, Switzerland, Austria,Netherlands, Poland, Belgium, Ireland, Hungary,Slovenia, Romania, Slovakia, Czech Republic and Sweden.
MEDIUM	Germany, France, Greece, Portugal, Croatia, Serbia,Montenegro, Bosnia and Macedonia.
LONG	Bulgaria.

Modifying Base master PIN code

Your base station code (default setting 0000) is required to access certain security functions. This must contain 4 digits.

Go to the menu

Select *BS SETTINGS* then confirm with the key

Select *CHANGE PIN* then confirm with the key

Enter your old code first using the keypad then press OK

Enter your new PIN code using the keypad then press OK

Enter the new base code again using the keypad

Press OK key to confirm. You will hear a confirmation tone

NOTE! Carefully note your base station code. You will need it to change certain settings.

BATTERIES SAFETY PRECAUTIONS

To avoid any risk of explosion :

- Make sure you have inserted the batteries correctly.
- Use only with 1.2V 550 mAh, NIMH type or equivalent rechargeable batteries AAA.
- Do not dispose of the batteries in a fire. The cell may explode.
- Check with local code for possible special disposal instructions.
- Do not burn, disassemble, mutilate or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the user's guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines :

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment to the phone.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.

CHANGING THE BATTERIES

Make sure the telephone is OFF before you replace batteries.

1. Remove the batteries compartment door.
2. Remove old batteries.
3. Insert the new batteries.
4. Put the batteries compartment door back on.
5. Place handset in the base to charge.

TROUBLESHOOTING

Causes of poor reception

- Aluminium siding.
- Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You are too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base installed in the basement or lower floor of the house.
- Handset batteries are low.
- You are out of range of the base.

AUTO-DIAGNOSTICS

Problem	Solutions
No display.	• Make sure the batteries are properly installed and connected. • Place the handset on the charger and fully charge the battery (at least 12 hours).
Handset does not ring.	• Make sure the RINGER setting on the handset is programmed to ON. • You may have added too many handsets to your phone line. Try disconnecting some of your phones and try again.
Not possible to make a call despite dial tone.	• Check that your handset is within range and move close to the base unit (approximately 50 meters indoors and up to 300 meters in open space). • Check if the base unit is plugged into a wall socket that is shared with other household appliances. Unplug other device and try again.

253630865A 06/15